Report of the Visiting Review Team

for

Loma Linda University

Loma Linda California, 92350

Prepared for

The General Conference Accrediting Association of Seventh-day Adventist Schools, Colleges, and Universities

Nov. 7-11, 2010

Summary Report of the Visiting Review Team for Loma Linda University

To: The Adventist Accrediting Association

General Conference of Seventh-day Adventists

Date: Nov. 7-11, 2010

Accreditation Recommendation:

The Review Team recommends to the Adventist Accrediting Association a five-year accreditation term to December 31, 2015 under the terms available to institutions accredited under Form B. Further the team recommends up to an additional five years to match the term of accreditation awarded by WASC, subject to AAA Administrative review in 2015.

Visiting Team Members

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History

Loma Linda University was founded as the College of Evangelists by the Seventh-day Adventist Church in 1905. The first school, nursing, has been joined over the years by the schools of allied health professions, dentistry, medicine, pharmacy, public health, religion, and science and technology. In 1961, in recognition of the expanded scope of the College of medical Evangelists, the name of the institution changed to Loma Linda University. From 1967 until 1990, the University incorporated a campus in Riverside, California, that included a College of Arts and Sciences. When the two campuses eventually separated in 1990, the Loma Linda campus was designated as a health sciences university while the Riverside campus became known as La Sierra University.

The Board of Trustees is made up of Seventh-day Adventist Church officials and other Adventist members who provide oversight to the operations and environment of the University. In addition, the University is under the umbrella of Loma Linda University Adventist Health Sciences Center (LLUAHSC), which brings together the educational, research, and health care entities of the campus.

Background

In 1999 the regular accreditation team visit to Loma Linda University (LLU) resulted in the Adventist Accrediting Association (AAA) awarding LLU the maximum accreditation term of five years. However, as an institution accredited under the terms of Form B, LLU was eligible to have the five years extended up to a maximum of another five years after an administrative review visit February 4-5, 2005. This extension intends to allow mature and quality Seventh-day Adventist institutions the benefit of aligning the full AAA visits to those of regional or government accrediting agencies.

In preparation for the current visit Loma Linda University prepared a report for the visiting team that outlined their responses to the previous recommendations of AAA. In addition to a *Self-study* which mainly referred to documents prepared for WASC, the following documents are a *sample* of what was made available to the visiting team:

- Mission Focused Learning, Capacity and Preparatory Review Report
- Educational Effectiveness Review
- Board of Trustees Handbook
- The Student Handbook
- The Faculty/Staff Handbook
- The latest edition of the university bulletin
- Minutes of the Board of Trustees and the Administrative Committee
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- Samples of institutional master plan(s)
- Documents on affiliations and extensions
- Course syllabi, organized by schools and departments, with information on how the integration of faith and learning takes place in classes
- Institutional publications such as sample articles, news releases and PR materials used with the university

Criterion 1: Philosophy, Mission and Objectives

The team commends:

- 1. The administration, faculty and staff for university-wide collaborative efforts to identify, promote and support the mission, normative culture and core values of Loma Linda University (Self-study pp. 1-2, 9; MFL p. 11-12; normative culture reports and papers; interviews; observation).
- 2. The administration, faculty and staff for using the Center for Spiritual Life and Wholeness to promote wholeness research, workshops, and the wholeness portal and thereby to engage the university family and constituents in wholeness lifestyles and practices (Brochures; video; Self-Study pp. 16-17; interviews).
- 3. The administration for creating a School of Religion which serves all university students and which places an Adventist approach to spiritual life at the center of the campus learning experience (Self-study pp. 5-6; interviews).
- 4. The administration for strategically utilizing the Centennial Complex to enhance collaboration, interdisciplinary learning experiences and focus on mission (Self-study p. 9; interviews; observation).
- 5. The administration, student services and heads of schools and programs for creating and implementing an evaluation system to admit and enroll students who are best matched to the institution's mission and values (Interviews).
- 6. The administration and the vice president for enrollment management and student services and the director for human resources for transparently presenting the institution's mission, culture, and expectations to prospective students and employees and seeking commitments from both groups to support and uphold these aspects of the institution. (Interviews; observation).
- 7. The administration for symbolically representing the institution's normative culture and mission through the use of strategically placed sculptures (Interviews; observation).
- 8. The administration and deans of schools for providing students and employees with local, national, and international service opportunities through the creation and work of the Global Health Institute and other support structures such as SIMS and CAP (Self-study, p. 3-4; interviews; presentations).
- 9. The administration, enrollment and admissions personnel, and deans of schools for preferentially admitting SDA students into university academic programs (interviews).
- 10. The administration, faculty and staff for boldly upholding and promoting Adventist beliefs and culture (interviews, observation).

- 11. The administration and deans of schools for casting a vision of Loma Linda University being a Christian health sciences university that distinguishes itself through excellent academics and programs and a unique focus on spirituality and wholeness (Self-Study pp. 23-29 University Strategic Plan Mission Focused-Learning; interviews).
- 12. The administration, deans of schools, and faculty and staff for their commitment to sustain university-wide efforts to focus on mission, further develop mission-focused learning, and engage in outcomes assessment of mission/core values strategies (Self-Study pp. 7-8, 17-18; interviews).
- 13. The School of Pharmacy for rapidly increasing the enrollment of Adventist students in the past 4 years from about 14% to 34% in the 4 classes currently enrolled in 2010 (Adventist Accrediting Association Self-study, Nov 2010) by intentionally visiting Adventist academies and Christian schools last year recruiting applicants (interviews).
- 14. The School of Pharmacy for targeted efforts to increase the student awareness and practical application of the 7 core values through the JCHIEFS mnemonic, utilizing written reflections on one of the values in each student's daily life, digital signage and bulletin boards, periodic quizzing on JCHEIFS, and rewards for correct answers (School of Pharmacy Assessment).
- 15. The School of Nursing for providing nursing education overseas since 2005 in satellite programs in Thailand. They have awarded master's degrees to 42 graduates who come from around Asia and Africa (interviews).

Criterion 2: Spiritual Development, Service and WitnessingAssoË § 3404(l)9(op)e 15.

- 4. The administration, faculty, and students, for the spirit of service, as displayed in the response to the Haiti earthquake and continual service to Adventist Health International institutions abroad (observation).
- 5. The School of Pharmacy for involvement of more than 80% of their students in ministering to the local community at health fairs and overseas in Haiti, Kenya, Brazil, Romania, and other countries and including training of students for service in their strategic plan (interviews).

The team recommends:

1. That the School of Religion include in the curriculum or religious experiences a witnessing component (observation).

Criterion 3: Governance, Organization, and Administration

The team commends:

- 1. The administration and board of trustees leadership for providing an informative board handbook, offering a helpful board orientation, providing professional development opportunities, regularly assessing administrators, leading out in board self-evaluation, focusing the board on the mission of the university and supporting effective board function (Boards of Trustees Handbook; interview).
- 2. The Program Review Committee for internal, on-line reports which focus in part on mission and values (interview).
- 3. The current and previous president for focusing the university on its normative culture and mission (interviews).
- 4. The administration for efforts to utilize institutional research to focus on mission and quality improvement (interviews).
- 5. The Thiesident agade provost for providing strong leadership and guiding institution 3.

The team recommends:

1. *That the administration, while ensuring appropriate autonomy for the schools, continue to explore ways, including the role and function of the provost, to sustain the success of the university community in addressing mission, core values, and outcomes assessment (Site Team Resource Packet p. 12; interviews).

Criterion 4: Finances, Financial Structure, and Industries

The team commends:

1. The

2. That administration hire additional staff for institutional research so that the university

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Criterion 7: Library and Resource Centers

The team commends:

- 1. The administration, faculty, and librarians for the successful implementation of a liaison program between the library and each major academic program offered by LLU. This structure involves the assignment of one librarian to each school with the objective of not only providing specialized support, but also assessing the needs of each program and engaging in collaborative efforts with the faculty of that school. While this approach is particularly effective and relevant in all areas of the academic program, it is particularly significant in the context of the support provided to the School of Religion, the only school that touches, permeates, and enhances all other programs on campus, contributing to aligning them with the Seventh-day Adventist (SDA) ideals and values (interviews).
- 2. The administration and the library for the sustained effort to increase the library acquisitions budget, thus providing additional print and electronic resources to support all academic programs, including the areas of the collection related to SDA works, religion in general, bioethics, wholeness, and spiritual development (*Capacity and Preparatory Review Report*, October 2008, 5.1, "Information and Computing Resources," p.63; interviews).
- 3. The library for the exceptional work being done in the area of archives and special collections, with holdings that combine SDA theology with the Adventist health message and with the history of medicine. In this context, the team notes and commends in a special way the innovative work being done in terms of digitization of historical material, as evidenced by the collections made available via the web (http://archives.llu.edu/), the creation of the "Seventh-day Adventist History Photo Archive," available at http://archives.llu.edu/colls/sdahpa/ and the creation of the "Virtual Adventist Library," also made available via the library website at http://encore.llu.edu/iii/encore/ (observation).
- 4. The library for the excellent website that provides a truly efficient, up-to-date, appealing, and well organized digital portal to the library resources and collections and that also offers an excellent level of support to campus and distance-learning programs (http://www.llu.edu/library/).
- 5. The library administration and faculty for the unwavering commitment to professional development and continuing education. It was noted that while part of this sustained effort to provide regular additional training for librarians is connected to requirements related to membership in the Medical Library Association, the librarians responsible for areas outside the health sciences field, such as the ones dealing with archives and with religion, also continue to pursue regular additional training. The end result is a highly skillful and effective library team, with levels of expertise that are being continually updated (interviews).

- 6. The administration and the leadership of the library for their engagement in the task of assessing library resources and services, thus contributing to the development of a culture of assessment on campus (LibQUAL+Spring 2004 Survey; http://www.libqual.org; interviews).
- 7. The administration and the library for the exemplary plan for the renovation of library space, with the overarching purpose of creating a "a hub on campus for state-of-the art facilities for collaboration, research and scholarly discourse across disciplines" (Loma Linda University Library Renovation Project Strategic Brief Report, 17 December, 2009, Final Report, p. 10; interviews)

The team recommends:

- 1. That the administration review staffing levels in the library, benchmarked against similar institutions, so as to meet the needs for on-campus and extension programs (interviews).
- 2. That the library in general and the liaison with the School of Religion in particular, continue to work with the university administration and with other entities on campus in the direction of strengthening the participation and role of the library in future versions of the Spiritual Master Plan (observation).

Criterion 8: Student Services

The visiting team commends:

1. The	Vice President for	Enrollment	Management	and Student	Services for	developing the

2. The Loma Linda University administration for the weekly University@Worship chapel program and the role of the University Worship Committee in its commitment Tc -tJ 0 Tc 0 Tw 3.13 2

- 4. The Vice President for Enrollment Management and Student Services for his consistent initiative to promote cooperation with non-student services departments that have direct interest in student life (Self-study pp. 31-32; interviews).
- 5. The university administration for specific physical improvement to residence hall facilities and constructing new facilities (Interview).
- 6. The residence hall deans for effective programming such as prayer breakfasts and birthday cakes as well as appropriate living arrangements and facilitating voluntary spiritual activities (Interviews).
- 7. The university administration and various schools for enabling students to apply their

APPENDIX A IBMTE COMPLIANCE

The BMTE for Loma Linda University, which is a subcommittee of the Board of Trustees, annually endorses religion faculty and carries out other functions designated for the BMTE. Recommendations from the BMTE are taken to the Board of Trustees. This process was verified by the Loma Linda Provost.